



CEILINGPRO CERTIFICATE OF SATISFACTION

Name: _____

Address: _____

City: _____ ST: _____ Zip: _____

Customer, _____, acknowledges the restoration/cleaning project for which **CEILINGPRO** has provided services, has been cleaned and/or restored by **CEILINGPRO** to customer's standard satisfaction.

Signature: _____ Date: _____

Signature: _____ Date: _____

Customer Service and Quality Control Form

- 1. Was the office staff courteous, polite and helpful? YES ___ NO ___ N/A ___
- 2. Was the estimator that surveyed your job prompt, courteous and polite? YES ___ NO ___ N/A ___
- 3. Did the estimator clearly explain the process of completing your job with the Customer Information Form? YES ___ NO ___ N/A ___
- 4. Was the production staff neat, courteous, knowledgeable and professional? YES ___ NO ___ N/A ___
- 5. Did **CEILINGPRO** meet your utmost expectations on this job? YES ___ NO ___ N/A ___
- 6. Did **CEILINGPRO** communicate clearly during the job completion process? YES ___ NO ___ N/A ___
- 7. What were your overall impressions of how **CEILINGPRO** assisted you during this time? _____

Comments:

- 8. Will you use **CEILINGPRO** for your future cleaning or restoration needs? YES ___ NO ___ N/A ___
- 9. Would you recommend **CEILINGPRO** to your friends or family? YES ___ NO ___ N/A ___
- 10. May we use you as a reference? YES ___ NO ___ N/A ___

Comments:
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We highly appreciate your feedback. **CEILINGPRO** and its Service Personnel crave to be the foremost cleaning and restoration Company. We appreciate your Business and look forward to serve your future restoration and cleaning needs.

CEILINGPRO is independently Owned and Operated.