



CEILINGPRO CERTIFICATE OF SATISFACTION

Name: _____

Address: _____

City: _____ ST: _____ Zip: _____

Customer, _____, acknowledges the restoration/cleaning project for which **CEILINGPRO** has provided services, has been cleaned and/or restored by **CEILINGPRO** to customer's standard satisfaction.

Signature: _____ Date: _____

Signature: _____ Date: _____

Customer Service and Quality Control Form

Yes _____ No _____ NA _____

1. Was the office staff courteous, polite and helpful? YES _____ NO _____

2. Was the estimator that surveyed your job prompt, courteous and polite? YES _____ NO _____

3. Did the estimator clearly explain the process of completing your job with the Customer Information Form? YES _____ NO _____

4. Was the production staff neat, courteous, knowledgeable and professional? YES _____ NO _____

5. Did **CEILINGPRO** meet your utmost expectations on this job? YES _____ NO _____

6. Did **CEILINGPRO** communicate clearly during the job completion process? YES _____ NO _____

7. What were your overall impressions of how **CEILINGPRO** assisted you during this time?

Comment:.....

8. Will you use **CEILINGPRO** for your future cleaning or restoration needs?

9. Would you recommend **CEILINGPRO** to your friends or family?

10. May we use you as a reference?

Comments:

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We highly appreciate your feedback.

CEILINGPRO and its Service Personnel crave to be the foremost cleaning and restoration group.

We appreciate your Business and look forward to serve your future restoration and cleaning needs.